

Dear Parent or Guardian,

Thank you for joining us for the {202#-202#} school year! We are very excited to welcome you to {virtual school program} powered by Edmentum's EdOptions Academy.

As you are getting ready for the coming school year here are expectations, tips and getting started resources that have been designed to help you start the year off on the right foot and keep you on track as the school year progresses. Bookmark these links and keep this information in a handy place to refer to often.

You and your student will receive login credentials from {EMAIL ADDRESS}. Please check your spam folder if you don't see it in your inbox.

**NOTE:** Courses will not be available until your start date which is noted in your Course Registration email.

## Expectations

Check In with Teacher	Weekly via email. Keep your teacher apprised of any sick days.
Respond to Teacher Communications	Students are expected to respond to their instructors within 2 business days.
Review Lesson Schedule	Weekly to prepare for the week and stay on pace.
Attendance and Work Expectations	Stay on pace according to the pacing guide within the learning platform. {Live lesson Attendance/Sign in requirements/View recorded lessons requirement according to school policy}.

## Resources

Login Link	
------------	--

<b>Preparing/Getting Started Resources</b>	Review the helpful resources on <a href="#">Edmentum's Getting Started Resource Page</a>
<b>Live Session and Live Help Links</b>	
<b>Office Hours Schedule</b>	See your teacher's welcome email for individual office hour schedule.
<b>Edmentum Technical Support</b>	Call 800-447-5286 or <a href="mailto:support@edmentum.com">support@edmentum.com</a>
<b>School Technical Support</b>	For support related to your school-issued device or school-supplied internet access call <b>{PHONE}</b> or email <b>{EMAIL ADDRESS}</b>